



ALL INDIA UNION BANK PENSIONERS AND RETIREES FEDERATION
(Affiliated to All India Bank Pensioners & Retirees Confederation – AIBPARC)
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Ref. GS:137/2016

7th November, 2016

Shri R.R. Mohanty,
General Manager (HR),
Union Bank of India,
Central Office,
239, Vidhan Bhavan Marg,
Nariman Point, Mumbai – 400 021

Dear Sir,

Sub: AIUBPARF - Meeting with the Management on 27.09.2016 - Charter of Issues submitted – Digital Life Certificate for Pensioners

We invite your kind attention to the Charter of Issues submitted to you on 27.09.2016 during the course of our meeting with you. While we await your update on various issues mentioned in the Charter of Issues, we refresh your memory to the response given to the following issue:

Life Certificate

Our suggestion for submission of online Life Certificate was accepted and were informed necessary provision would be made in Union Parivar. The Management also agreed to look into the concept of Digital Life Certificate on the lines of Central Government employees.

While on the above subject, we have gathered that Central Bank of India has enabled submission of Digital Life Certificate whereby the Pensioner can go to any branch of the Bank which is nearest to him and submit the Life Certificate by using the Biometric authentication linked to the Aadhaar card of the Pensioner. It is necessary that the Pensioner carried his Aadhaar Card with him when he visited the Branch and should

approach the Staff member handling Pension/Life Certificate. It is also essential that the Aadhaar Card is linked to his Pension account. If this was not done, the Pensioner can do so online from the Bank's Net Banking site or he can request the staff member to assist him in this regard.

The Pensioner will be asked certain details like his Full Name, Account Number, Mobile Number etc., The Pensioner should ensure that the name he gives is exactly the same as that was mentioned on the Aadhaar Card. The Pensioner will also be asked to place any one of his fingers on the Biometric scanner and to provide OTP that will be generated and sent to the Pensioner's Mobile by the Jeevan Pramaan site. Once the formalities are completed and everything goes smoothly, the Pensioner will get an SMS stating that he had successfully registered his Life Certificate. It will also state a reference number. It is also provided by the Bank that the Pensioner may request the staff concerned to provide you with a print-out of the Digital Life Certificate for his safe keeping.

We suggest that our Bank may also take immediate steps for introducing Digital Life Certificate for Pensioners and necessary instructions may be passed on to all branches for speedy implementation.

We look forward to your favourable response.

Thanking you,

Yours faithfully,



(N. GOVINDRAJULU)
GENERAL SECRETARY

Cc: Com. P.B. Thomas, Chairman, AIUBPARF
Com. Nitin Desai, President, AIUBPARF
Com. S. Bagchi, Working President, AIUBPARF
Com. P.K. Sarkar, Advisor, AIUBPARF
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